AMATEGEKO N'AMABWIRIZA MU GUKORESHA UBWISHINGIZE BUCIRIRITSE BWO KUZIGAMA

1. AMASEZERANO

1.1. Aya masezerano akubiyemo amategeko n'amabwiriza mu buryo bwuzuye azubahirizwa mu ikoreshwa ry'ubwishingizi bucirirtse bwo kuzigama muri RADIANT YACU Ltd.

1.2. Aya mategeko n'amabwiriza n'ubugororangingo ubwo ari bwo bwose cyangwa se impinduka bitangira kubahirizwa kuva ku munsi byatangarijweho.

2. UBUSOBANURO

2.1. Muri aya mategeko n'amabwiriza amagambo akurikira afite ubusobanuro bukurikira:

2.1.1. **"Ubwishingizi buciritse bwo kuzigama"** isobanuye ubwishingizi bwo kuzigama bufatwa n'Umukiliya muri RADIANT YACU Ltd bugakoreshwa hakurikijwe amategeko n'amabwiriza bikubiyemo.

2.1.2. **"Nimero y'ubwishingizi"** bisobanuye nimero yo kuzigama ifitwe n'Umukiliya muri RADIANT YACU Ltd igafungurwa kandi igakoreshwa hakurikijwe aya mategeko n'amabwiriza;

2.1.3. **"RADIANT YACU Ltd "** bisobanuye ikigo cy'ubwishingizi bucuriritse yashinzwe mu Rwanda gikora hashingiwe ku migabane, igakora mu buryo bwemewe n'amategeko y'u Rwanda, ifite icyicaro muri CHIC, KN 2AV. P.O Box 1861, Kigali, Rwanda; Company Code: 108505784.

2.1.4. **"Umukiliya"** bisobanuye umuntu ufite amazina yanditse kuri nimero yo kuzigama muri RADIANT YACU Ltd .

2.1.5. **"Ibikoresho"** harimo telefoni ngendanwa yawe, Simukadi/cyangwa ibindi bikoresho bikubashisha gukoresha Umuyoboro iyo bihurijwe hamwe;

2.1.6. **"NIDA"** bisobanuye Ikigo cy'Igihugu cy'Irangamuntu cyashyizweho kandi kigenzurwa na Minisiteri y'Ubutegetsi bw'Igihugu;

2.1.7. **"Sisitemu"** bisobanuye Software y'ikoranabuhanga y'ikigo cy'ubwishingizi gikoreshwa mu kubitsa no guhanahana amakuru bikabashisha Umukiliya kuvugana n'ikigo cy'ubwishingizi hagamijwe itangwa rya serivisi. Iyi Sisitemu na Serivisi bikoreshwa hakurikijwe aya masezerano yinjirwamo umuntu anyuze kuri Sisitemu KODE YA 531(*531#) cyangwa *182*10#.

2.1.8. **"SMS"** bisobanuye serivisi zijyanye n'ubutumwa bugufi buhanahanwa hagati ya telefoni n'indi;

2.1.9. **"Ibikubiye muri sisitemu ikoreshwa mu kuzigama"** bisobanuye ibikubiye muri sisitemu ikoreshwa kugirango umukiliya abashe kuzigama, kureba ayo ugejejemo nayo usigajemo no kubikuza.

2.1.10. **"Igihe cyo Kuzigama**" bisobanuye igihe umukiliya azamara atanga ubwizigame ariko kitarengeje imyaka itanu(5).

2.1.11. **"Umuyoboro"** bisobanuye ihuzanzira rikorerwaho n'umuyoboro wa MTN RWANDA mu Rwanda;

2.1.12. **"Ubusabe"** bisobanuye icyifuzo cyangwa ubusabe ushobora gusaba serivisi muri RADIANT YACU Ltd hifashishijwe Umuyoboro na Sisitemu umwishingizi afitiye uruhushya rwo gukoresha;

2.1.13. **"Serivisi"** hakubiyemo serivisi iyo ari yo yose cyangwa se ikindi gicuruzwa ikigo cy'ubwishingizi gishobora kuguha hashingiwe kuri aya masezerano kandi ushobora no kwiyandikisha muri izi **"Service"** ukajya usobanurirwa uko bikwiye

2.1.14. **"Wowe" cyangwa "mwebwe"** bisobanuye Umukiliya kandi hakubiyemo abamuhagarariye;

2.1.15. Ijambo **"Umukiliya**" rikubiyemo ibitsina byombi yaba igitsina gore cyangwa igitsinagabo kimwe n'ibigo byemewe n'amategeko;

2.1.16. Amagambo ashobora kugira igisobanuro mu bumwe bitewe n'ikigamijwe nk'uko ashobora no kugira igisobanuro mu bwinshi bityo bityo.

2.1.17. Imitwe y'inyandiko iri muri aya Mategeko n'Amabwiriza ifite intego yo korohereza uyasoma gusa ntacyo ihindura ku busobanuro bwayo.

3. KWEMERA AMATEGEKO N'AMABWIRIZA

3.1. Mbere yo gusaba guhabwa ubwishingize binyuze muri Sisitemu ya RADIANT YACU Ltd ugomba kubanza gusoma witonze ugasobanukirwa aya Mategeko n'Amabwiriza kuko ari yo azagenga imikoreshereze y'ubwishingizi bwawe bwo kuzigama.

3.2. Niba utemeranya n'aya Mategeko n'Amabwiriza, kanda ahanditse "Hoya" ku rutonde rw'ibiri muri sisitemu yo kubitsa no kuzigama

3.3. Uzafatwa nk'uwasomye, agasobanukirwa kandi akemera gukurikiza aya mategeko n'amabwiriza:
3.3.1. Iyo ukanze ahanditse ngo "Emeza" ku rutonde rw'ibiri muri sisitemu y'ubwishingizi bwo kuzigama bigaragaza ko wasomye, ugasobanukirwa kandi ukemera kubahiriza aya Mategeko n'Amabwiriza.

3.4. Iyo usabye gufungura ubwishingizi bwo kuzigama muri RADIANT YACU Ltd , uba wemeye gukurikiza no kugengwa n'aya mategeko n'amabwiriza ashobora no guhindurwa, gusubirwamo, kuvugururwa cyangwa gusimbuzwa igihe bibaye ngombwa hamwe n'andi mategeko n'amabwiriza agenga imikorere n'imikoreshereze y'ubwishingizi bwo kuzigama kandi uba wemeye ko aya Mategeko n'Amabwiriza adashobora kubangamira uburenganzira ubwo ari bwo bwose ikigo cy'ubwishingizi bucirirtse gishobora kugira mu bijyanye n'ubwishingizi bwawe bwo kuzigama mu mategeko cyangwa ubundi buryo.

3.5. Aya Mategeko n'amabwiriza bishobora kuvugururwa, gusubirwamo, gusimbuzwa cyangwa guhindurwa n'ikigo cy'ubwishingizi mu gihe bibaye ngombwa hashingiwe ku cyizere ikigo cy'ubwishingizi gifitiwe kandi gukomeza gukoresha ubwishingizi bwawe bwo kuzigama biri mu bigize amasezerano kugira ngo wubahirize amabwiriza y'isubirwamo n'ivugururwa iryo ari ryo ryose, isimbuza cyangwa ihindurwa.

3.6. Umenye kandi wemeye ko RADIANT YACU Ltd iguha ubwishingizi bwo Kuzigama mu buryo bw'ikoranabuhanga gusa kandi uremera gukorana ubucuruzi na RADIANT YACU Ltd ndetse no gukoresha ubwishingizi bwawe bwo kuzigama mu buryo bw'ikoranabuhanga hifashishijwe Ibikubiye ku rutonde rw'Ibiboneka muri Sisitemu ya RADIANT YACU Ltd. Ikibazo n'imbogamizi ibyo ari byo byose ushobora guhura na byo birebana na Serivisi wabimenyesha ikigo cy'ubwishingizi binyujijwe ku murongo wa RADIANT YACU Ltd Ugenewe Kwita ku Bakiliya.

4. KWIYANDIKISHA MU UBWISHINGIZI BWO KUZIGAMA

4.1. Kugira ngo ubashe gukoresha ubwishingizi bwo kuzigama, ugomba kuba nibura ufite imyaka 18.

4.2. Ushobora gutangira gukoresha ubwishingizi bwo kwizigamira wowe ubwawe wifashishije ikoranabuhanga na telefoni yawe unyuze ku rutonde rw'ibigaragara muri Sisitemu yo kuzigama ya RADIANT YACU Ltd.

4.3. Uremera kandi uhaye Ikigo cy'ubwishingizi buciriritse uburenganzira bwo gusaba MTN RWANDA Amakuru yawe bwite afitwe na MTN RWANDA hakurikijwe amasezerano ari hagati yawe na MTN RWANDA yo gutanga serivisi n'ibicuruzwa bya MTN RWANDA kandi Serivisi ya MTN RWANDA MOBILE MONEY irimo nomero yawe ya telefoni, amazina, italiki y'amavuko, Irangamuntu cyangwa nomero y'Urupapuro rw'Inzira n'andi makuru ajyanye na byo yafasha ikigo kugusobanukirwa no kubahiriza ibisabwa muri gahunda ya "Menya Umukiliya Wawe" (hamwe n'iy' "amakuru bwite") . Wemeye kandi uhaye ikigo cy'u bwishingizi uburenganzira bwo kubona no gukura Amakuru Yawe Bwite abitswe n'Ikigo cy'Igihugu cy'Irangamuntu ,NIDA cya Guverinoma y'u RWANDA; kandi uremera ko uhaye Guverinoma y'u Rwanda uburenganzira bwo guha Ikigo cy'ubwishingizi buciriritse ayo Makuru

4.4. Uremerera kandi uhaye Ikigo cy'ubwishingizi buciriritse uburenganzira bwo kugenzura amakuru yawe bwite yahawe na MTN RWANDA hakurikijwe ingingo ya 4.3 irebana n'amakuru yakirwa avuye mu kigo cy'Igihugu cy'Irangamuntu NIDA, kigengwa na Leta y'u Rwanda.

4.5. Ikigo cy'ubwishingizi buciriritse gifite uburenganzira bwo gusaba amakuru yisumbuye bijyanye n'ubusabe bwawe bwo gufata ubwishingizi bwo kuzigama igihe icyo ari cyo cyose. Kunanirwa gutanga ayo makuru mu gihe wayasabwe bishobora kuganisha ku kwangirwa n'Ikigo cy'ubwishingizi buciriritse guhabwa ubwishingizi wasabye.

4.6. Icyemezo cy'Ikigo cy'ubwishingizi buciriritse cy'ubusabe bwawe k'ubwishingizi bwo kuzigama, kizoherezwa mu butumwa bugufi kuri Nomero ya Telefoni igendanwa.

5. UBWISHINGIZI BWO KUZIGAMA

Nk'umufatabuguzi w'ubwishingizi bwo kuzigama, uzahabwa uburenganzira, hashingiwe kuri aya mategeko n'amabwiriza, kugira ngo ubashe kuzigama amafaranga yawe uyavanye kuri mobile money no kuyabikuza ava kuri RADIANT YACU Ltd ukayashyira kuri konti yawe ya mobile money hifashishijwe uburyo bw'ikoranabuhanga. Kugira ngo utangire gukoresha ubwishingizi bwawe bwo Kuzigama, ugomba guhitamo ahanditse Izigamire, cyangwa ahandi haboneka hajyanye n'iyo mpamvu ku Rutonde rw'Ibikubiye muri Sisitemu ya RADAINT YACU Ltd, hanyuma wishyure Umubare w'Amafaranga witeganyirije ukoresheje Konti yawe ya MobileMoney .

5.1. Mu gihe cyo gutangira gukoresha no kohereza neza ingano y'Amafaranga wizigamiye, uzahabwa ubutumwa bugufi bwemeza icyo gikorwa.

5.2. Igihe cy'Ubwizigame nikigera ku musozo, Ikigo cy'ubwishingizi buciriritse kizashyira ingano y'amafaranga hamwe n'inyungu yayo yemeranyijweho kuri telefoni yawe ubisabye hakoresheje sisitemu.

5.3. Ikibazo cyangwa imbogamizi iyo ari yo yose ushobora guhura nayo bijyanye no Kuzigama bizakemurwa n'ikigo cy'ubwishingizi buciriritse binyuze ku Murongo wo Kwita ku Bakiliya wa RADIANT YACU Ltd. Kugira ngo ubashe kubona amafaranga wazigamye, Umukiliya azabisaba Ikigo cy'ubwishingizi buciriritse abinyujije kuri Sisitemu yo Kuzigama aho ahitamo uburyo bwo kubikuza amafaranga cyangwa ubundi buryo yakoresha buri kuri Sisitemu yo Kuzigama kubera iyo mpamvu yo Kubikuza Amafaranga.

5.4. Ikigo cy'ubwishingizi buciriritse kizashyira Ingano y'amafaranga n'inyungu yayo kuri Konti yawe ya mobile money igihe wasabye kubikuza. Nyamara ariko, haramutse hajemo imbogamizi mu kubikuza, wamenyesha RADIANT YACU Ltd ikagufasha mugihe kitarenze amasaha 48 uhereye igihe wabisabiye.

5.5. Mu gihe umaze gusoza Ubusabe bwawe bwo kubikurirwa amafaranga, uzamenyeshwa n'Ikigo cy'ubwishingizi buciriritse mu buryo bw'Ubutumwa Bugufi ko amafaranga n'inyungu yayo byoherejwe kuri Konti yawe isanzwe ya mobile money.

5.6. Ushobora kureba amafaranga umaze kwizigamira ukoresheje uburyo bwo Kureba ayo Ufiteho cyangwa ubundi buhari ku bw'iyo gahunda mu bikubiye muri Sisitemu yo Kuzigama ukoresheje telefoni yawe. Uzahabwa Sisitemu ya USSD cyangwa Ubutumwa Bugufi bugaragaza amafaranga ufite kuri Konti yo Kuzigama

5.7. Hashingiwe kuri aya mategeko n'amabwiriza ushobora gusaba Ikigo cy'ubwishingizi buciriritse kwiguriza kuyo ugejemo cyangwa kubikuza amafaranga yawe yose ukoresheje uburyo bw'ikoranabuhanga kuri telefoni yawe.

5.8. Iyo wasabye kwiguriza ku mafaranga umaze kwizigamira mu Kigo cy'ubwishingizi buciriritse, ubusabe bwawe busuzumwa hakurikijwe gahunda y'ikigo cy'ubwishingizi buciriritse yo gusaba kwiguriza. Ikigo cy'ubwishingizi buciriritse mu bubasha bwacyo gifite uburenganzira bwo kwanga ubusabe bwawe bwo kwiguriza igihe butujuje ibisabwa kandi itabitangiye ibisobanuro.

5.9. Hashingiwe ku mabwiriza yo kwiguriza, Ikigo cy'ubwishingizi buciriritse kikuguriza ingano y'amafaranga ahwanye na 75% y'ubwizigame bwawe nyuma yaburi mezi atatu, ndetse wemerewe kuyabikuza yose hamwe n'inyungu zayo guhera k'umwaka.

5.10. Uremera nta gahato kwishyura ibiguzi byose bisabwa mu kohereza amafaranga bijyanye na Serivisi usaba.

5.11. Uzishyura Ikigo cy'ubwishingizi buciriritse kandi Ikigo cy'ubwishingizi buciriritse cyemerewe gukata amafaranga y'ikiguzi cya serivisi ku bwizigame bwawe (itabanje kubikumenyesha).

5.12. Ushobora gusaba Ikigo cy'ubwishingizi buciriritse kukugaragariza raporo y'ibikorwa byabereye kuri Konti yawe ya ukoresheje telefone yawe.

5.13. Raporo nto itanga amakuru yose y'ibyabaye nibura mu bikorwa 5 (bitanu) byo guhanahana amafaranga biheruka (cyangwa ibindi bikorwa byo guhanahana amafaranga nk'uko bigenwa n'ikigo cy'ubwishingizi buciriritse) ku ubwizigame bwawe kuri telefoni yawe.

5.14. Raporo nto itangwa muri sisitemu ntabwo uyihabwa mu buryo bw'urupapuro ahubwo uyibona biciye mu butumwa bugufi (SMS) kuri Nomero yawe ya Telefoni. Ushobora kubona Raporo Nto cyangwa ibyakoze k'ubwishingizi bwawe muburyo bw'inyandiko ubisabye RADIANT YACU Ltd. Ni wowe uzishyura ikiguzi cyose gisabwa mu guhabwa raporo yanditse ku rupapuro.

6. UBUBASHA NTAVOGERWA BW' IKIGO CY'UBWISHINGIZI BUCIRIRITSE

6.1 Wemeye bidasubirwaho ko uhaye Ikigo cy'ubwishingizi buciriritse uburenganzira bwo kugira icyo ikora ku busabe bwose bukuvuyeho yakira (cyangwa bugaragara ko buguturutseho) binyuze muri Sisitemu no kugufatira inshingano muri urwo rwego hashingiwe ku kuba ari wowe ukora ubusabe nk'ubwo mu mabwiriza asanzwe hagendewe ku byo usaba.

6.2 Mu gihe wifujeko Ikigo cy'ubwishingizi buciriritse gihagarika ihererekanya wari usabye cyangwa ukagira ibyo usaba nyuma y'uko ubusabe bwawe bwamaze kwakirwa n'Ikigo cy'ubwishingizi buciriritse, Ikigo cy'ubwishingizi buciriritse gishobora guhagarika icyo gikorwa mu bubasha bwacyo ntavuguruzwa ariko ntabwo gitegetswe kubikora.

6.3 Ikigo cy'ubwishingizi buciriritse gifite uburenganzira bwo kwakira no gukora ku cyifuzo icyo ari cyo cyose, kabone nubwo icyo cyifuzo cyaba ku mpamvu itaziguye cyangwa idafututse, mu bushishozi bwacyo cyonyine, Ikigo cy'ubwishingizi buciriritse gishobora gukosora amakuru atuzuye cyangwa adasobanutse kitagombeye kubigusaba cyangwa ngo kikugishe inama.

6.4 Ikigo cy'ubwishingizi buciriritse cyemerewe gushyira mu bikorwa amabwiriza ajyanye n'ubwishingizi bwawe nk'uko bishobora gusabwa n'icyemezo cy'urukiko icyo ari cyo cyose, ubuyobozi cyangwa ikigo kibifitiye ububasha hakurikijwe amategeko yubahirizwa.

6.5 Mu gihe habayeho ukutumvikana hagati y'ingingo zose aya Mategeko n'Amabwiriza azatsinda.

RADIANT YACU

7. IBIKORESHO N'INSHINGANO BY'UMUKILIYA

7.1. Ugomba, ku mafaranga yawe, gutunga no kubungabunga mu mikorere yizewe kandi ikora neza Ibikoresho byawe bikenewe kugira ngo ugere kuri sisitemu na serivisi. Ufite mu nshingano imikoreshereze myiza y'Ibikoresho byawe.

7.2. Ikigo cy'ubwishingizi buciriritse ntikizaryozwa amakosa cyangwa imikoreshereze mibi yaterwa n'Ibikoresho byawe, kandi Ikigo cy'ubwishingizi buciriritse ntizaryozwa ibya virusi iyo ari yo yose ya mudasobwa cyangwa ikibazo bijyanye gishobora kuba gifitanye isano no gukoresha Sisitemu, Serivisi n'ibikoresho. Uziyishyurira ibiguzi bya serivisi iyo ari yo yose iguha umurongo w'ihuzanzira kandi Ikigo cy'ubwishingizi buciriritse ntikizaryozwa ibihombo cyangwa ubukererwe bwatewe n'uwatanze serivisi nk'iyo.

7.3. Ugomba gufata ingamba zose zifatika kugira ngo utahure imikoreshereze itemewe ya Sisitemu na Serivisi. Kugira ngo ubigereho, uzemeza ko itumanaho ryose riva muri iki kigo cy'ubwishingizi buciriritse risuzumwa kandi rikagenzurwa nawe cyangwa mu izina ryawe vuba bishoboka nyuma yo kuryakira, kugira ngo utahure imikoreshereze itemewe ibaye kuri Sisitemu.

7.4. Igihe icyo ari cyo cyose ntugomba gukoresha izi Serivisi mu buryo bushobora kubangamira Ikigo cy'ubwishingizi buciriritse.

8. GUKURWAHO INSHINGANO

8.1. Ikigo cy'ubwishingizi buciriritse ntikigomba kuryozwa igihombo icyo ari cyo cyose uhura nacyo iyo Serivisi zahungabanyijwe cyangwa zitaboneka kubera (a) kunanirwa kw'Ibikoresho byawe ibyo aribyo byose, cyangwa (b) izindi nzitizi izo zose zitagenzurwa n'ikigo cy'ubwishingizi buciriritse., Harimo ariko bitagarukira gusa, kububasha budasanzwe cyangwa ikosa, gutinda cyangwa kutaboneka kwa Sisitemu, kunanirwa kw'ibikoresho bitewe n'ibikorwa by'iterabwoba cyangwa umwanzi, kubura umuriro, ikirere kibi, no kunanirwa kwa Sisitemu y'itumanaho yaba rusange cyangwa iyigenga.

8.2. Ikigo cy'ubwishingizi buciriritse ntikizaryozwa igihombo cyangwa ibyangiritse uhura nabyo nk'ingaruka cyangwa bijyanye no:

8.2.1. Gukoresha iyi Sisitemu na/cyangwa Ibikoresho byawe, mu buriganya cyangwa uburyo butemewe n'amategeko.

8.2.2. Kutubahiriza aya mategeko n'amabwiriza hamwe n'inyandiko cyangwa amakuru yatanzwe n' Ikigo cy'ubwishingizi buciriritse yerekeye ikoreshwa rya Sisitemu na Serivisi.

8.3. Ikigo cy'ubwishingizi buciriritse ntigishobora na rimwe kuryozwa igihombo icyo ari cyo cyose cyaturutse ku nyungu cyangwa kuzigama giteganijwe cyangwa ku gihombo icyo ari cyo cyose kitaziguye cyangwa ingaruka, cyangwa ibyangiritse ku buryo ubwo ari bwo bwose, uko byagenda kose, bituruka ahafitanye isano na Serivisi, kabone n'ubwo byashoboka ko icyo gihombo cyangwa ibyangiritse bimenyeshwa Ikigo cy'ubwishingizi buciriritse.

9. GUHINDURA NO GUHAGARIKA IMIKORANIRE

9.1. Ikigo cy'ubwishingizi buciriritse gishobora igihe icyo ari cyo cyose, nyuma yo kukumenyesha, guhagarika cyangwa guhindura iby'imikoranire mu bushabitsi nawe no gufunga ubwishingizi bwawe ariko bitabangamiye inyungu rusange muri ibyo bimaze kuvugwa:

9.1.1. Iyo ukoresheje ubwishingizi bwawe binyuranije n'amategeko cyangwa aho Ikigo cy'ubwishingizi buciriritse gishobora gutahura imikoreshereze mibi/gukora ibitajyanye, uburiganya cyangwa kubugerageza bijyanye n'ikoreshwa ry'izi Serivisi;

9.1.2. Aho uko guhagarikwa cyangwa guhindura ari ngombwa kubera ibibazo bya tekiniki cyangwa ku mpamvu z'umutekano;

9.1.3. Bigamije koroshya, kuvugurura, cyangwa kunoza imirimo cyangwa imikorere ya Serivisi buri gihe; Niba Ikigo cy'ubwishingizi buciriritse gifashe icyemezo cyo gusubika cyangwa guhagarika itangwa rya Serivisi ku mpamvu z'ubucuruzi cyangwa izindi mpamvu zose Ikigo cy'ubwishingizi buciriritse gishobora kugena ku bushake bwacyo.

9.1.4. Niba amasezerano y'ubwishingizi ahagaze hariho amafaranga mu gihe cyo gufungwa, tuzagusubiza ayo mafaranga.

9.1.5. Gusesa amasezerano ntibigira ingaruka ku burenganzira ninshingano byahawe impande zombi kandi niba Ikigo cy'ubwishingizi buciriritse kimenyeshejwe urupfu rwawe, amafaranga yawe azahabwa umuzungura nkuko wabimenyesheje wiyandikisha.

10. IBYO GUTANGAZA AMAKURU

Uremera kandi uraha Ikigo cy'ubwishingizi buciriritse uburenganzira bwimazeyo bwo gutangaza, kwakira, kubika cyangwa gukoresha amakuru yawe bwite cyangwa amakuru ajyanye n'ubwizigame bwawe hamwe n'ibindi ibyo ari byo byose ukoresha muri izi Serivisi:

10.1. Kuva no kugera mu kigo icyo ari cyo cyose cy'inzego zishinzwe kubahiriza amategeko imbere mu gihugu cyangwa urwego mpuzamahanga cyangwa urwego urwo ari rwo rwose rushinzwe kugenzura cyangwa ibigo bya leta, kugira ngo rufashe mu gukumira, gutahura, gukora iperereza cyangwa gukurikirana ibikorwa by'ubugizi bwa nabi cyangwa uburiganya;

10.2. Kuva no kugera ku batanga serivisiza z'ikigo cy'ubwishingizi buciriritse, abahuza mu by'ubwishingizi cyangwa ikindi kigo icyo ari cyo cyose cyaba nk' umukozi w'ikigo cy'ubwishingizi buciriritse kumpamvu z'ubucuruzi zifatika zirebana n'izi Serivisi;

10.3. Kugera ku bunganizi mu mategeko b'Ikigo cy'ubwishingizi buciriritse (abavoka), abagenzuzi b'imari cyangwa abandi bajyanama b'umwuga cyangwa urukiko urwo ari rwo rwose cyangwa urukiko nkemurampaka bijyanye n'imanza zose cyangwa ubugenzuzi;

10.4. Ku bw'ibikorwa bifatika by'ubucuruzi bijyanye no gukoresha iyi Serivisi, nko kwamamaza no gukora ibikorwa bijyanye n'ubushakashatsi;

10.5. Mu bikorwa by'ubucuruzi, harimo ariko bitagarukira gusa ku kugenzura ubuziranenge, amahugurwa, no kwemeza imikorere ya sisitemu.

11. AMATANGAZO

Ikigo cy'ubwishingizi buciriritse gishobora kohereza amakuru ajyanye n'ubwishingizi bwawe bwo kuzigama gikoresheje ubutumwa bugufi (SMS) kuri nomero ya telefoni igendanwa.

12. GUKEMURA AMAKIMBIRANE, UBUCAMANZA N'UBUKEMURAMPAKA

12.1. Ushobora guhamagara kuri RADIANT YACU Ltd kugira ngo umenyeshe amakimbirane, ibirego cyangwa ibintu bidasanzwe bijyanye n'ubwishingizi bwawe bwo kuzigama.

12.2. Mu buryo bwemewe n'Amategeko, icyemezo cy'Abakemurampaka kizaba icya nyuma, cyemeza kandi kigomba kubahirizwa n'ababurana.

12.3. Aya masezerano agomba kugengwa na kandi agasobanurwa hakurikijwe amategeko ya Repubulika y'u RWANDA